## Transportation Improvement Plan

July 19, 2016

## Purpose of Today's Meeting

- Review progress on routing efficiency
- Explain development process for optimized routes
- Contrast to last year's routes
- Consider amount of change to implement
- Typical amount of change as one grade enters and another leaves
- Change with proposed optimized routes
- Some students with short rides previously could have longer rides now
- Drivers assigned unfamiliar routes-need to test/dry run, practice
- Discuss communication needed with new routes
- Obtain final guidance before completing routing


## Routing Method

- Guidelines provided to bus router at Bus Boss software company
- Maximum ride time
- Seating capacity
- Method
- Advance all students to new school
- Assign students to bus stops
- Phase 1: Computer operator assigns students to a stop, enough stops to fill a bus, while minimizing mileage/time for all buses going to each school
- Phase 2: Runs to each school are combined into a route for morning and afternoon (most buses do 3 runs in a.m. and p.m.)


## Comparing Old (last year) and New (optimized)

|  | Old (original) |  | New (optimized) |
| :--- | :---: | :---: | :---: |
| Total number of bus runs | 106 | 89 |  |
| Total buses for public runs, regular <br> education program (not nonpublic or <br> special education) | 55 | 39 |  |
| Total ride time |  |  |  |
| Total miles | 96 hours, 35 minutes |  | 65 hours, 20 minutes |
| Total loaded miles | 1494.6 | 1233.7 |  |
| Total unloaded miles | 990 | 922.7 |  |
| Unloaded miles as \% of loaded miles | 504.5 | 310.9 |  |
| \% reduction in total ride time | $51 \%$ | $34 \%$ |  |
| \% reduction in number of bus runs |  | $32 \%$ |  |
| \% reduction in total miles |  | $17 \%$ |  |
| \% reduction in unloaded miles |  | $17 \%$ |  |

## Bus Runs by School

| School | Original | Optimized |
| :--- | :---: | :---: |
| Arcola | 21 | 15 |
| Arrowhead | 4 | 4 |
| Audubon | 7 | 6 |
| Eagleville | 6 | 6 |
| High School | 27 | 24 |
| Skyview | 21 | 19 |
| Visitation | 5 | 4 |
| Woodland | 5 | 4 |
| Worcester | 10 | 7 |
| Total | 106 | 89 |

## High School

High School-Original


High School-Optimized


## Arcola



Arcola-Optimized


Arrowhead


Arrowhead-Optimized


## Audubon

Audubon-Original


Audubon-Optimized


## Skyview



## Eagleville

Eagleville-Original


Eagleville-Optimized


## Visitation

Visitation-Original


Visitation-Optimized


## Woodland



## Worcester



## Bus Runs by School

| School | Original | Optimized | Revision to Consider |
| :--- | :---: | :---: | :---: |
| Arcola | 21 | 15 | 18 |
| Arrowhead | 4 | 4 | 4 |
| Audubon | 7 | 6 | 7 |
| Eagleville | 6 | 6 | 6 |
| High School | 27 | 24 | 27 |
| Skyview | 21 | 19 | 21 |
| Visitation | 5 | 4 | 4 |
| Woodland | 5 | 4 | 5 |
| Worcester | 10 | 7 | 99 |
| Total | 106 | 7 | 101 |

## Tiers Assigned to Each Bus-Old vs. New

| 1 Tier | 2 Tiers | 3 Tiers | Total <br> Buses <br> Used |  |
| :--- | :---: | :---: | :---: | :---: |
| New | 3 | 24 | 12 | 39 |
| Old | 18 | 22 | 15 | 55 |



## Implementation Options

- Full Optimization
- Exactly as proposed, fully optimized
- Revised Optimization
- Add a few buses to specific schools as shown on scattergrams
- Partial Implementation
- Use optimized runs but only at selected schools
- Elementary only
- Elementary and High School, not Intermediate or Upper Elementary


## Implementation Schedule

- Test times on proposed runs
- Consultant-preliminary testing of runs completed
- Team-District management and First Student management/selected drivers by August 1
- Notice of new runs
- Preliminary-late July, general notice to parents that runs and pickup times will change to improve efficiency
- Final-late August, each rider's stop location, bus number, and pickup time
- Mid to Late August-Add new enrollees, remove withdrawals
- Open Call Center-August 20 to September 10


## Successful ImplementationRoles and Responsibilities

- Adjust runs for new enrollees, fix any problems quickly
- Train/test drivers on new runs/routes, supervise drivers
- Bus Drivers-know their runs/route, avoid delays, show confidence
- Call Center-timely and accurate information, answer FAQs
- Superintendent-explain importance of this initiative to various audiences
- School Board-approve final routes in August, refer calls to Call Center
- Principals-communication in late summer, supervise dismissal and bus departure to minimize time required


## Communication Plan

- Develop notifications
- Preliminary in July or early August-reasons for change, future notice in late August
- Final in late August-bus stop location, pickup time, bus number
- Develop FAQs
- Call Center
- To handle volume of calls expected due to changed bus numbers and times
- Train Call Center staff to answer frequent questions
- Several people to answer questions, trained to use Bus Boss software
- Response time within 24 hours


## Frequently Asked Questions (FAQs)

- Why was the system changed?
- Minor changes to runs/routes in prior years had resulted in wide variation in use of seating capacity and time available
- What are the advantages of the change?
- Total ride time reduced
- Lower cost
- What are the disadvantages of the change?
- Extensive communication is required
- How do I request a change to assigned stop, bus run, pickup time?
- Telephone Call Center after receiving notice in late August
- What are the criteria for locating bus stops?
- We use the National Highway Traffic Safety Administration guidelines

